

Minutes of Drayton and Wootton Street PPG meeting held 23rd July 2020 at 3.00pm (via zoom)

Present:

Mary Ramsay, (Ppg chair) Daniel Ferrett, Drayton Surgery Business Manager,. A.F, M.V, A.R, T.M, R.L, S.M,

Apologies:

L.I, S.S, R.T, S.P.

Daniel and Mary welcomed everyone to the meeting.

Surgery Update:

As of the whole country most consultations are now via telephone, video link or E consult, it is proving very successful and freeing up GP's time. Once the pandemic is over this is likely to be how GP surgeries will operate. Wootton Street continues to be the Covid Hot Hub, with patient numbers decreasing steadily.

Patients who do visit the surgery are wearing face coverings, all internal meetings are via video link and staff are wearing PPE. DNA (Did Not Attend) rate is not recorded currently due to style of consultations.

Daniel said the website did not show latest patient feedback as during lockdown none had been received. It was noted that whilst "clapping for carers" was happening the patients were appreciative of the care the surgery was providing. Daniel was keen to point out that although the lockdown was easing we are still in a pandemic situation.

Daniel gave the group brief details of building works at Drayton. Currently the basement has been dug out and the builders are in the process of erecting girders. As the footfall to the surgery is reduced due to Covid, it has eased the upheaval normally associated with building works.

The work which is expected to finish in the first quarter of 2021 will increase the operational capacity by 4 extra consultation rooms and 1 minor surgery room.

It is also intended to change the layout at Wootton Street.

As of the 1st June, the Primary Care Network (PCN) network has increased to include Kirklands Surgery, Connor Road Portsmouth. North Harbour surgery have been involved throughout with the inclusion, and as a result staffing levels have increased and extra funding provided to meet the need. The total number of patients for the whole PCN stands at 37,000. Drayton being 18,600.

Drayton PPG currently has the chair of North Harbour PPG sitting in at their meetings. Now Kirklands has joined the PCN it is hoped to eventually have a whole PCN PPG network meeting with each individual practice conducting their own meetings.

The Winter flu clinics for this year are still awaiting Nhs England guidance, as and when information is available the surgery will publish it. No decisions have been made as to the logistics and planning of the immunisation programme. But with Covid still in the community the group agreed unanimously that there would be no PPG presence at any sessions this year.

AOB:

Until such time when it is possible for PPG to meet in a committee setting the group will hold bi-monthly meetings via zoom, at timings convenient to majority.

Mary thanked Surgery for the work it has been doing in keeping the patients safe and the group members for their support through these difficult times.

The next meeting will be Thursday 8th October at 3.00pm via zoom.

Meeting closed 3.40pm